



Masters, Graduate & Professional Courses in GEMOLOGY, DIAMOND & JEWELLERY DESIGN



JEWELLERY RETAIL AND SALES MANAGEMENT (B2C)

The Jewellery Retail and Sales Management course gives you a thorough understanding of the retail process, which helps you increase sales, diving deep into each aspect like Brand Positioning, Buying Pattern, visual displays and more.

Course Content:

- 9 steps for successful sales
 Prospecting, Connecting, Qualifying, Demonstrating Value,
 Addressing Objections, Closing the Deal, Onboarding,
 Following up, Innovative Ways
- 7 steps to increase sales in sales process
 Like it, Dedicate Specialised Showcases, Use Careful Terminology, Show Comparisons, Have a Handy Selection, Be updated on Fashion, Create Marketing Opportunities
- 3) Consumer behaviours
- Sales associate roles & responsibilities
 5G's, Communications, Do's & Don't's
- 5) Visual merchandising
- 6) Factors influencing buying behaviour Purchasing Power, Current Affairs / Economic Conditions, Personal Preference, Marketing Campaigns
- 7) Roles and responsibilities of jewellers.
 To Implement Code of Conduct, Responsibilities towards different people
- 8) Role plays

Duration: 16 hours

PUBLIC SPEAKING & PERSONALITY DEVELOPMENT

With the confidence of possessing excellent knowledge about gems and jewellery, one must also be able to confidently share that knowledge. Public speaking and personality development course is about grooming yourself to effectively and confidently communicate to one and many.

Course Content:

- Importance of public speaking
 To Win Over the Crowd, Improves communication Skills, Helps to Overcome Fear, Helps in Personality Development,
 Improves Relationships
- 2) 7C's of communication Clear, Correct, Complete, Concrete, Concise, Consideration, Courteous
- Verbal & Non-verbal communication
 Types of Verbal Communication, Types of Non-verbal Communication
- Master the art of communication
 Choosing the right words, Choosing the right tone, Choosing the right Gestures
- Personality Terms
 Character, Personality, Temperament, Identity, Maturity,
 Behaviour
- 6) What is Personality Development & How to improve one's personality? Have Integrity and treat people with respect, Be a Better Listener, Read More, Meet New People, Be Yourself, Have a Positive outlook and attitude, See the humorous side of life,
- 7) Case Study

Duration: 16 hours

JEWELLERY MERCHANDISING PROFESSIONAL

Gain an edge in the industry with detailed understanding of the Jewellery Merchandising Process. The course expands your horizons of planning, curating, branding, inventory management and other aspects of Jewellery Merchandising.

Course Content:

- 1) Fundamentals of Merchandising
- 2) Detailed Understanding of Jewellery
- 3) Organised Process to plan new collections with Price Pyramid
- 4) Detailed understanding of the Indian and International market with all Segments of Retailing
- Product Costing and budgeting in the Indian and International Market.
- Jewellery Retail Process and Features of Merchandising un a Retail Store
- 7) The Buying Process and Sourcing Merchandise as per requirements
- 8) Brand Positioning of the Retail Stores
- 9) Inventory Management and Stock turn ratio
- 10) Store Design and Visual Displays
- 11) Sales Analysis and understanding Inventory Cycles
- 12) Case Study

Duration: 24 hours

MANUFACTURING & SALES TRAINING (B2B)

From the jewellery manufacturing to the sale, learn the nitty-gritties of different manufacturing, sales, and branding techniques of gold and gold jewellery.

Course Content:

- 1) Introduction to Gold & Gold Jewelelry
- 2) Metallurgy
- 3) Handmade and Casted Jewellery Manufacturing Processes
- 4) Quality Control
- 5) Hallmark Stamping & Branding
- 6) Explaining regional jewellery manufacturing techniques Mumbai | Rajkot | Calcutta | Orissa | Chennai | Bikaner
- 7) Different types of gold techniques & settings
- 8) Product Planning
- 9) Sales Promotional Techniques
- 10) Branding & Packing
- 11) Techniques of Visual Merchandising
- 12) Team Building & Time management
- 13) Team Productivity report
- 14) Case Study

Duration: 24 hours

POLISHED DIAMOND GRADING

Welcome to the enchanting world of diamonds, where brilliance, rarity, and timeless beauty converge. Join us on a journey deep into the heart of diamond quality assessment. Uncover the mysteries behind Cut, Color, Clarity, and Carat weight – the factors that define a diamond's value. With hands-on practical sessions, expert insights, and cutting-edge technology, you'll gain an unmatched understanding of diamond's unparalleled beauty and significance in both the jewellery industry and the world at large.

NAVRATNAM -9 PRECIOUS GEMSTONES

Discover excellence with IIG's corporate training program on Navratan Gemstones. Our courses are a blend practical skills, focusing on leadership, communication, and teamwork. Experience a transformative learning journey tailored to your corporate needs. Elevate your team's capabilities and drive corporate success with IIG's accessible and effective Navratan Gemstones Corporate Training.

Course Content:

- 1) History of 4C's of diamond
- 2) Clarity
 Internal & external features, International clarity grading system.
- Cut
 Different types of cuts & their grading, proportion, polish and symmetry.
- Colour
 Color grading as per Indian & International standards, fancy color, and fluorescence.
- 5) Carat
 Diamond weight estimation with formula, operating sieves & gauging tools.
- 6) Creation origins and mines, physical and optical properties, types of rough.
- Certification
 Microscope diamond grading, different grading systems GIA, AGS and HRD.
- Comarison
 Identification of diamonds from is Simulants like Cz, moissanite, other synthetic diamonds, clarity color enhancement treatments, HPHT & CVD diamonds.
- Care & customer
 Tips for general diamond care and deaningguide, how to achieve customer satisfaction and maintain long lasting business relationship.

Duration: 16 hours

Course Content:

History, Properties, Origins-places/mines, Inclusions & Tentative Pricing

- 1) Ruby
- 2) Yellow Sapphire
- 3) Blue Sapphire
- 4) Diamond
- 5) Emerald
- 6) Red Coral
- 7) Pearl
- 8) Cat's Eye
- 9) Hessonite Garnet

Duration: 24 hours



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If you're considering studies at the International Institute of Gemology, we'd love to hear from you online or meet you on campus.

OFFICE HOURS

Monday - Friday 09:00 - 17:30 Saturday - 09:00 - 14:00









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